

P-04-529 A Letting Agents Ombudsman for Wales – Correspondence from the Petitioner to the Clerking Team, 03.03.2014.

Dear Kayleigh,

Many thanks for your email and for the correspondence from the Minister. We very much welcome his comments and the fact that Councils may be able to act as a kind of ombudsman to ensure best practice. We've noticed a similar petition from Aberystwyth Students Union

(<http://www.senedd.assemblywales.org/mgIssueHistoryHome.aspx?IId=6519>) with regards to the private rented sector and thought it might be appropriate to group ours with theirs, as we'd be very interested in the outcome of their consultation. Whilst ours isn't just about students, we've found through our website that they're the most vulnerable to bad landlords and tend to be more restricted in terms of choice, area and money (so do not always have the luxury of actively pursuing a well-recommend letting agent).

All the best,

Liz